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Jun 17th 2019

Via ECFS  
Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to  
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I am a business owner and I strongly support Broadband competition. I spent 12 and a half years dealing with a large internet and telephone service provider who was charging me literally six times the amount I pay now out to a locally owned service provider.

Not only did I pay a tremendous amount to have my business phones and Internet but the constant repeated increases in cost and monthly billing errors made it a weekly designated task to spend hours on dealing with their billing errors excetera. The company was too big and so aggressive with cost increases that even if you didn't agree to services they would charge you and not stop the service. I complained to the communication commissioner multiple times and after hours and hours and hours I would eventually get the correct billing on only some of my bills but mostly I was overcharged and charged incorrectly for years and years. Thank God I could use our locally owned company who has a \$10 a month charge for all of my phones and the business internet is so much less cost than the larger Corporation and they've never once ever made a billing error. A small business owners we need cost options essential communication servers and providers in order to survive economically.

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